

Reference



Create solutions – save lives.

CAS genesisWorld

CRM/XRM for small and medium-sized companies





» CAS genesisWorld enables us to model both internal and external processes digitally and efficiently. And so the CRM solution forms the basic framework of future crisis resilience and flexibility, because all our employees can access and work with their data from anywhere. «

Juliane Frey, Project Manager for CAS genesisWorld



Industry sector

Medical technology service provider

Requirements

- Provide information on product use / Ticket tracking / Operational planning
- Training management
- Contract management / Service contract management
- Employee master data / Access management
- Integration to NAV (Tenant information, receipts, products, item categories)
- Fleet management.

Benefits and Advantages

- Ensures effective networking and interdepartmental exchanges of information, for instance, allows employees a full insight into the comprehensive digital dossier which includes all contact and interaction data - even while mobile
- Applies smart filters and search functions as well as custom clear views to keep data structures simple and efficient
- Meets EU GDPR standards thanks to the multiphase rights system
- Allows centralized document management with access rights and smart document searches
- Ensures precise project management: Always keep track of your quotes, invoices, appointments and documents
- Creates tangible benefits regarding time-savings for daily routines, increases efficiency and reduces errors

CAS genesisWorld

Project data

- CAS genesisWorld Platinum Suite
- All modules in use
- Interface with NAV & Exchange sync
- 55 licenses / tendency increasing

Customer

- CRS Medical GmbH, www.crs-medical.de
- An SME with many years of experience and comprehensive knowledge of the medical technical sector
- Represented on almost all continents
- Founded in 2004
- Approx. 150 employees

CAS genesisWorld

- Professional customer management
- Supports internal processes, increases efficiency
- Specially designed for the requirements of SMEs
- Mobile CRM solutions with CAS SmartDesign for smartphones, tablets and browsers
- Very good price-performance ratio
- Flexible, easy to integrate, extendable
- Established product – winner of several awards
- Over 200 CRM specialists provide on-site support
- Being used successfully by more than 30,000 companies

Contact and Consulting



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